



November 16, 2016

Dear Municipal Official:

We are writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable, locally known as Charter Communications customers in your community.

From time to time, we make certain changes in the services that we offer in order to better serve our customers.

The following changes are scheduled to take place:

Automotive On Demand will drop on or about January 2, 2017

Again, this is a routine notice and we are confident agreements will be reached with these networks. A copy of the ad that will run in the local daily paper can be found on our website at: www.twc.com.

These ads are placed in the first and third Wednesday of each month. This information is also located on customer bill statements.

Please do not hesitate to contact us if you have any questions.

Shelley Winchenbach
Director, Government Affairs
Charter Communications

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